

Refund & Cancellation Policy

Financial Freedom Retreat

Refunds are not payable if you simply change your mind, however if your circumstances change please contact Tracey Sofra immediately via email or phone 0409700079 to amend your registration or associated requirements.

Registration Cancellation Policy

Should your circumstances change and you are unable to attend retreat, you must contact Tracey Sofra by no later than 30 days prior to the commencement of the retreat. A cancellation fee of \$100.00 will apply to cover costs incurred in relation to your registration. Should you cancel less than 30 days prior to the commencement of the retreat, no refund will be payable.

Accommodation Cancellation Policy

Accommodation Providers have their own cancellation policies, and they generally apply when cancellations are made less than 30 days prior to arrival. Please contact Tracey Sofra as soon as possible, if you wish to cancel or amend your accommodation. Tracey Sofra will advise the cancellation policy of your accommodation provider, prior to cancelling or amending your booking, to ensure you are fully aware of any non-refundable deposits.

Refund Processing

Tracey Sofra will refund any fees paid as a result of amending your registration and/or associated requirements, after taking into consideration the relevant cancellation policy, within 7 business days of receiving a refund request.

Event Cancellation or Postponement

Should an Event be cancelled or postponed due to unforeseen circumstances, Tracey Sofra will endeavour to process a full refund within 90 days of such circumstances becoming known.

If you have any concerns or require clarification, please do not hesitate to contact us.

P: 61 3 58311114

F: 61 3 58313895

M: 0409700079

E: tracey@traceysofra.com.au